VABV-QMS-QPL Rev.02



# VELAN REY

## **QUALITY POLICY**

Since 1996 our Organization is designing, manufacturing, and servicing valves, actuators, and control systems according to European Directives 2014/68/EU (PED), 2014/34/EU (ATEX), oil and gas standards API 6D, API 6DSS, API 6A and customers requirements.

Our competence and experience, the sensitiveness to change, the capability and quickness of adaptation, and teamwork are the characteristics that most distinguish us.

We consciously operate according to a Quality Management System that respects ISO 9001: 2015, API Q1 10th Ed., our and Velan group Ethical Code principles.

Top Management, in making Quality one of the key elements of its strategy, establishes and supports the following objectives to be pursued at all levels:



## **CUSTOMER SATISFACTION**

Supply products compliant to contractual and legal requirements Anticipate customer needs, through innovation Respect the contractual delivery date Provide a quality and timely after-sales service



### **PROCESSES IMPROVEMENT**

Continuously seize improvement opportunities and prevent risks Optimize the use of resources and make processes more effective Analyze and reduce internal and suppliers non-conformities Establish and monitor process KPI's



## ORGANIZATION DEVELOPMENT

Behave safely, respecting ethics and the environment Promote the growth of skills and awareness Share knowledge Promote teamwork, transparency, and integrity in busi

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W. Toquebœuf / CEO Velan ABV S.r.l.

#### Porcari, March 19<sup>th</sup> 2024

**Quality that lasts.**